



**Revenue
Services
Lesotho**

Career Opportunities within the Revenue Services Lesotho

The Revenue Services Lesotho was established by an Act of Parliament in 2001 and became operational in 2003. The purpose of our existence is to **Positively impact Basotho’s livelihoods** by investing in our people and technology. The RSL has therefore put in place a three-year strategy for 2024 – 2027 themed “**Lesokoana**”.

Improved Employee experience, Value-driven Processes, Digitalization and Combined Assurance are our strategic pillars building up to the real RSL value. We are therefore known as one of the most professionally exciting and challenging employers in Lesotho.

The RSL is searching for experienced, passionate, energetic, and resilient Lesotho Citizens to occupy the position below. The positions provide excellent career opportunities for suitable candidates who can make a difference to the dynamic RSL Team through remarkable leadership and contribution towards revenue services in Lesotho.

POSITION	SUMMARY OF PURPOSE	QUALIFICATIONS & EXPERIENCE
<p>1. Manager Infrastructure & Operations (1)</p>	<p>Responsible for maintenance of an effective and efficient IT infrastructure and operations environment used to support business processes and services across the organization to ensure sustainable IT service delivery</p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> ➤ Instill a service culture in IT Infrastructure & Operations Section through collaborative leadership. ➤ Align sectional plans with organization’s strategies and initiatives to ensure they achieve intended outcomes ➤ Evaluate overall I&T infrastructure capacity through identification of areas for improvement to ensure optimum performance and stability. 	<p>Degree in Computer Science/ Information Systems/Information Technology or related field.</p> <p style="text-align: center;">Plus</p> <p>Five (5) years relevant experience, three (3) of which must be in a managerial / supervisory role.</p>

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| | <ul style="list-style-type: none">➤ Execute the RSL disaster recovery plan and maintain a recovery site for the RSL, in line with enterprise business continuity management procedures.➤ Ensure efficient performance levels of data center hardware and facility systems for proper functioning of existing infrastructure and processes.➤ Provide suitable technology infrastructure architecture and solutions for effective delivery of business services and sustainability➤ Create an I&O value map by linking business outcomes with the future-state business capabilities required to achieve them➤ Review and maintain network topology configuration databases, records and representations and assessing effectiveness for advising on optimum configuration | |
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How to apply: Interested candidates who meet the above criteria should submit **Application Forms found on the RSL website** via email, indicating the name of the position they apply for in the ‘Subject’ area. Applications should be addressed to **Head Human Capital Management, Revenue Services Lesotho** and sent to the following email address; recruitment@rsl.org.ls

Please note that hard copy applications and applications not in prescribed forms will not be accepted. The deadline for applications is on Tuesday, 19th November 2024. **Incomplete or late applications will not be considered.**

For a detailed job description for this position, visit our website at: www.rsl.org.ls/opportunities/job_profiles