

Revenue Services

Lesotho

JOB PROFILE

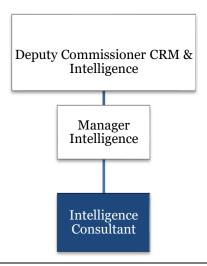
1. JOB DESCRIPTION				
Job Title:	Intelligence Consultant			
Work Location:	Oblate House			
Division:	Core Operations			
Grade: C2	Last reviewed: October 2021			

JOB PURPOSE

Responsible for conducting a risk based intelligence and gathering of information aimed at minimizing compliance risk and informing decision-making.

2. ORGANISATIONAL STRUCTURE

Organizational structure showing the position with two (2) levels above and No level below



Key Performance Areas	Duties and Responsibilities:			
Information Gathering	 Conduct surveillance missions, patrols, intelligence collection using covert and overt methods Conduct covert and overt information gathering utilising Intelligence Techniques. Retrieve information from internal systems and engage third party sources of information to perform trends analysis and profile clients Collaborate with other law enforcement agencies on targeted operational matters Keep in contact with Informants, providing status on the progress of the reported allegation. Record, update and maintain intelligence files and classify information based on sensitivity. Spot, identify, profile potential informants, recruit, supervise and entice informant into active duty. Establish risk level and impact relating to applicable laws Provide information for exchange with other regional and international revenue authorities. 			
Reporting	Provide monthly and quarterly reports on implementation of Intelligence strategy and departmental initiatives for accountability and performance monitoring.			
Policies and Controls	 Participate in the development and review of Intelligence policies and procedures in accordance with the best practice and standards to enhance service delivery to clients 			

4. Work Conditions

- Travel (National, Regional and International)
- Electronic mail
- Extended hours
- Meetings
- Sitting /standing/walking/driving
- Extreme environments

5. JOB SPECIFICATIONS

1.	Education	(Minimum	education	level	requirements)
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Degree Laws/Intelligence/ Policing	
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2. Experience (minimum necessary experience required)

Degree Three (3) years' relevant experience	
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3. Training (essential training necessary in addition to the above experience to perform the job)

- Modern Intelligence techniques
- Risk management
- ➢ Interviewing skills
- Surveillance skills
- > Financial crime identification and investigation
- > Infiltration, spotting and recruitment techniques
- > Basic understanding of the use of intelligence and evidence by law enforcement agencies;

4. Generic Competencies

- > **Team Player**: willing to work in corporation with others to achieve a common goal
- > **Agility**: dynamic and a possibility-oriented thinking
- Service Culture: prioritizing customer service in all business activities, decisions and every day operations

- Communication: continuous exchange of knowledge, information and ideas in order to clarify, persuade, influence, engage and build trust
- Accountability: taking ownership; holding oneself accountable for delivery; leading in action to resolve issues, open to feedback and critique
- Change Agent: proactively identifying and driving change in their area; strong change manager
- > **Conflict Resolution**: mediate and resolve issues within the team and other stakeholders
- Business Acumen: keenness and quickness in understanding and dealing with a "business situation" (risks and opportunities) in a manner that is likely to lead to a good outcome

5. Professional Certification

Any relevant and recognized professional certification (Added Advantage)

6. Core Competencies

Behavioural Competencies

- Advanced communication
- Problem solving
- Interpersonal relationships
- Conflict handling and management
- Decision making
- > High level of integrity, confidentiality and accountability

Functional Competencies (Technical)

- Analytical skills/critical thinking
- > Communication skills and interpersonal relationship
- Intelligence and investigation techniques
- > Knowledge and understanding of Tax Laws and other laws
- > Financial statements interpretation skills
- Interviewing skills
- Data Analytics

7. Val	ues
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- > Teamwork
- ➢ Innovation
- ➢ Professionalism
- > Integrity
- ➢ Empathy