



RSL FOSTERS COLLABORATION AND COMPLIANCE AT SOUTHERN REGION TAX AND CUSTOMS SYMPOSIUM

Maseru, Lesotho – 22 October 2025 - Revenue Services Lesotho (RSL) successfully convened a Tax and Customs Symposium for the Southern Region in Mohale's Hoek today Wednesday, 22 October 2025. The event served as a critical platform for dialogue and collaboration between RSL and key stakeholders in the Southern Region.

The symposium featured in-depth presentations on several key areas impacting businesses and traders, including the Authorized Economic Operator (AEO) Programme for Retailers, Trade Agreements and Rules of Origin, and Border Procedures and Processes. These sessions are designed to clarify customs and tax regulations, directly addressing operational challenges faced by participants.

This symposium represents an important platform for dialogue, learning, and collaboration. It comes at a crucial time as our country continues to strengthen efforts to broaden the tax base, enhance voluntary compliance, and build trust between government institutions and taxpayers.

The session was highly interactive, with participants actively asking questions to seek clarity on how the presented information applied to their specific business contexts. Many attendees expressed their appreciation for the initiative, stating that such open dialogues are crucial for demystifying tax administration and fostering a more cooperative relationship with RSL.

The learning did not stop in the conference room. In a direct application of its commitment to service delivery, RSL had stationed a Mobile Office at the venue. After the symposium, participants were guided to the office where they could ask any remaining tax-related questions, register for services on the spot, and get immediate help with any client issues they faced.

A major attraction at the Mobile Office was the demonstration of the brand-new Online Refunds Application platform, which was officially launched on 21 October 2025. RSL officers took time to walk attendees through the simple, digital process, highlighting how it is designed to make claiming tax refunds easier and more efficient than ever before.

The initiative is part of RSL's goal to achieve 95% operational efficiency. In her closing remarks Deputy Commissioner - Frontier Services South Ms. Lieketseng Lipholo stressed that such stakeholder engagements are essential to reaching to the taxpayers as they raise awareness and address challenges faced by the business community directly.



It is hoped that the knowledge gained will be translated into practical actions, ultimately contributing to the development of local businesses and the economic growth of the Southern Region and Lesotho as a whole.

-Ends-

For clarification, please contact RSL's PR Desk: 62112502/58839868