



CLIENT ENQUIRY AND COMPLAINT FORM

(Complete this form if you want to make an enquiry or lodge a complaint to the Lesotho Revenue Authority.)

DETAILS OF A CLIENT											
Full Names											
TIN											
Postal address (P/Bag or P.O BOX)								Postal Code			
Physical address											
Contact telephone number						Email address					

ARE YOU MAKING AN ENQUIRY OR LODGING A COMPLAINT? MARK APPLICABLE AREA WITH (√)					
(1) A COMPLIANT		(2) AN ENQUIRY		(3) BOTH	

DETAILS OF AN ENQUIRY AND/OR COMPLAINT (MARK APPLICABLE AREA WITH (√))						
Tax type (if applicable):	Income Tax		Value Added Tax		Customs and Excise	
Nature of Complaint:	Conduct/Attitude		Service		Administrative	Procedural
Other	If other, please provide details					

<u>INFORMATION ABOUT YOUR ENQUIRY OR COMPLAINT</u>
(Please describe your enquiry or complaint in full. If you are lodging a complaint, you are required to submit all relevant supporting documentation, e.g. correspondence sent to or received from Lesotho Revenue Authority)
If you need more space, attach a separate sheet of paper.

DECLARATION

I declare that the information contained in this request, and in any attached documents, is true and correct.

Signature

Date

2 0