	Career Opportunities within the Revenue Services Lesotho	
Revenue Services Lesotho	The Revenue Services Lesotho was established by an Act of Parliament in 2001 and became operational in 2003. The purpose of our existence is to **Positively impact Basotho's livelihoods** by investing in our people and technology. The RSL has therefore put in place a three-year strategy for 2024 – 2027 themed **"Lesokoana".** Improved Employee experience, Value-driven Processes, Digitalization and Combined Assurance are our strategic pillars building up to the real RSL value. We are therefore known as one of the most professionally exciting and challenging employers in Lesotho.	The RSL is searching for experienced, passionate, energetic, and resilient Lesotho Citizens to occupy the positions below. The position provides excellent career opportunities for suitable candidates who can make a difference to the dynamic RSL Team through remarkable leadership and contribution towards revenue services in Lesotho.

POSITION	SUMMARY OF PURPOSE	QUALIFICATIONS & EXPERIENCE
1. IT Service Desk Analyst (1)	To provide first line support to internal and external users, assign incidents and requests accordingly to enhance service delivery **Key Responsibilities:** ➢ Perform first-line diagnostics to identify appropriate interventions of incidents and problem solving where possible ➢ Assign and escalate Incidents and Requests accordingly to ensure resolution ➢ Implement the Incident Management and other relevant processes within the service management framework to ensure consistency in their application	Diploma in Computer Science/ Information Technology/ Information Systems or related field **Plus** One (1) year relevant work experience

	➢ Monitor incidents and problems throughout their life cycle, and close all resolved incidents and fixed problems respectively	
2. *Data Centre & Network Engineer (1)*	To be responsible for the design, implementation and supervision of secure LAN, WAN, Internet and communication resources and data center facilities. **Key Responsibilities:** ➢ Supervise technical teams to improve performance in the maintenance of hardware and software infrastructure. ➢ Mentor and Coach Unit team through setting performance targets, giving feedback and addressing limitations in performance and supporting staff to improve performance. ➢ Build, manage and optimize data pipelines to enable faster data access, integrated data re-use for RSL data and analytics initiatives. ➢ Respond to and resolve network and datacenter connectivity issues impacting on clients' needs. ➢ Establish that proper security protocols are enabled for all of the equipment and systems in the data center, including network firewalls	Degree in Computer Science/ Information Technology/Computer Engineering or equivalent **Plus** Five (5) years relevant experience in systems and network administration, two (2) of which must be in a supervisory role

How to apply: Interested candidates who meet the above criteria should submit **Application Forms found on the RSL website** via email, indicating the name of the position they apply for in the 'Subject' area. **The name of the position should be indicated as it appears in the Advert.** Applications should be addressed to **Head Human Capital Management, Revenue Services Lesotho** and sent to the following email address; recruitment@rsl.org.ls

Please note that hard copy applications and applications not in prescribed forms will not be accepted. The deadline for applications is on **Friday, 20th March 2026**. **Incomplete or late applications will not be considered**.

For a detailed job description for this position, visit our website at: www.rsl.org.ls/opportunities/job profiles

For RSL Application Form, visit our website at www.rsl.org.ls/opportunities/New Job Application Form (Go to the last page, it's at the bottom)